



The complete solution for the hearing health of professionals exposed to noise



## A customer service for you

- . On [www.cotral.co.uk](http://www.cotral.co.uk) in your dedicated, space
- . By telephone at +33 (0) 2 31 69 36 36 or +33 (0) 2 31 69 05 13
- . In your company with your COTRAL Technician

Take advantage of our 20 years of experience in order to protect your employees from the risks associated with noise. We make several communication media available to you: Internet, telephone or an on-site monitoring appointment; it is up to you to choose which suits you best.

## For 5 you key point

- Prevention Technicians ready to listen to you at + 33 (0) 2 31 69 36 36 to answer all your questions.
- An aftersales service to record all your requests, accessible from your customer area, or by telephone at + 33 (0) 2 31 69 05 13.
- An informative website to support you in your prevention of the risks of exposure to noise (Auditools item).
- A customer area to view and manage your COTRAL protections.
- A three-monthly newsletter to remain up to date with the news on prevention of the risk of noise.



### A team of Prevention Technicians

is available from you Mondays to Thursdays between 8.15 a.m. and 12.15 p.m., and between 1.30 p.m. to 6.15 p.m. and on Fridays until 5 p.m. at + 33 (0) 2 31 69 36 36.



### Do you have an aftersales request?

You can record your request directly from the website under the aftersales item of your customer area or contact Aftersales Service at + 33 (0) 2 31 69 05 13.



### Are you looking for information about the hearing protections?

At [www.cotral.co.uk](http://www.cotral.co.uk), you will find information about:

- noise and its harmful effects,
- legislation,
- latest news on prevention of hearing risks and
- the keys to a successful prevention campaign.



### To stay tuned to the news at COTRAL Laboratories...

Subscribe to the three-monthly newsletter at [www.cotral.co.uk](http://www.cotral.co.uk)



### Do you wish to send us your comments?

Please don't hesitate; your suggestions are dealt with by our quality department. We promise to answer you rapidly.



### Do you wish to take stock of your Cotral hearing protections?

It couldn't be easier; access your personal space with your customer number and your password at [www.cotral.co.uk](http://www.cotral.co.uk)

